



EDUCATION

2021-2023 **Master's degree in International Trade and Trilingual Negotiation (French, English and Japanese), with honours,** Grenoble Alpes University, France

2019-2020 **University exchange programme (Erasmus), Intercultural communication, Business English and Languages,** Nottingham Trent University, United Kingdom

2017-2020 **Bachelor's degree in Foreign Languages applied to Business and Law, with honours,** University of Nice Sophia Antipolis, France

PROFILE

Singapore Resident: LTPP+ with MOM Letter of Consent

No sponsorship required

Nationality: French

Date of Birth: 07/09/1994

LANGUAGES

- **French** - Native
- **English** - Fluent
- **Japanese** - Proficient
- **Arabic** - Intermediate
- **Chinese** - Elementary

COMPUTER SKILLS

ERP: SAP

CRM: Pipedrive

Logistics: Conex, GEFI

Computer skills :

MS Office

Advanced Excel

Canva, Prezi

Translation:

SDL Trados Studio

CERTIFICATIONS

2020 Certificate of Advanced Japanese Course Achivement, Nottingham Trent University

07/2018 - Chinese Summer Course Achivement Certificate, Tianjin University, China

07/2014 Japanese Summer Course Achivement Certificate, Sendagaya Japanese Institute of Tokyo, Japan

2015-2017 Two year university formation in Physics, University of Nice, France

2009 Aeronautic's Initiation Certificate, Nice, France

WORK EXPERIENCE

01/2025 - Project Manager, Les Ateliers AME Asia, Singapore

- Led design and production projects for customized corporate gifts within the luxury sector.
- Managed B2B relationships with high-end luxury brands, ensuring alignment with client expectations.
- Negotiated pricing, terms, and lead times with international suppliers across Europe and Asia.

09/2022 - Order Management Specialist - EMEA, Schneider Electric, work-study programme, Grenoble, France

- Managed logistic requests and customs export operations for clients in Middle East and Africa.
- Ensured compliance with import/export regulations and managed international shipping documentation.
- Linked up between customers, distribution centers, suppliers and transport department.
- Led country meetings with customers and ensured the update of Service Level Agreements.
- Alerted support teams such as supply chain coordinators, method team, and quality assurance on issues encountered.
- Be updated on world events impacting international trade and the Global Supply Chain.

04/2022 - Customer Correspondent, Middle East / Africa - Internship, Schneider Electric, Grenoble, France

- Managed customs and export documentation according to international trade rules.
- Managed customer portfolio orders and requests.
- Contributed in new projects of support teams (e.g I.T) to provide operational vision.

06/2019- Information Officer and Call Center Agent – Nice Côte d'Azur Airport and French Riviera Ports, France

- Identified passenger's needs and provide solutions.
- Managed inbound calls and emails.
- VIP reservations for clients in the Airport and the French Riviera Ports.

05/2018- Commercial Agent - Nice Airport Bus Stations

- Regional and International bus and train ticket sales.
- Stock management and accounting.