



Global Capitalism: Crisis or Opportunity? Ian Livingston - CEO BT Group



When: Thursday, 10th December 2009

Time: 12.00pm - 2.30pm

Speaker: Ian Livingstone, CEO BT Group

Where: East India Rooms, Raffles Hotel



There is a saying that you should never waste a good crisis.

Like many companies, BT has had to make hard decisions and innovate to deal with the fall out of this particular crisis. But it has also used its skill set and experience to help its customers respond.

Ian will discuss the current global situation, how BT has responded and how it has helped its customers to respond.

About the speaker:

Ian Livingston became CEO of BT Group on June 1st 2008 after holding two key executive roles in the company which he joined in April 2002. He has served on the Board as Group Finance Director, and CEO BT Retail.

He worked for Bank of America International and 3i before joining Dixons group plc in 1991. He was appointed Group Finance Director at Dixons at the age of 32, making him the youngest FTSE 100 director by some distance. Ian Joined BT as Group Finance Director just 4 months after Ben Verwaayen took over as Group CEO. During the three years Ian spent in this post the company's financial position was transformed. Operating cashflow improved from negative £88 million to positive £2.1 billion, debt reduced by £6 billion and costs fell by around £400m per annum.

In February 2005 Ian was appointed CEO of BT Retail which is responsible for all BT's UK small and medium enterprise and consumer business, BT Ireland and BT Enterprises (a portfolio of businesses including BT Conferencing, BT Directories, BT Redcare and Dabs.com). BT Retail has revenues of more than £8 billion. Under Ian's leadership the division profits turned around from an annual rate of double digit decline into double digit profit growth, with annual profits of around £1 ½ billion. This was achieved in a ferociously competitive market.

This is an excellent opportunity to combine a learning experience with a lunch and networking
If you wish to attend this event, please complete the booking form below and return it to BritCham

RSVP: British Chamber of Commerce

FAX: 6222-3556

Lunch 10/10/2009

Please reserve your place by faxing the form to 6222-3556. Please make cheques payable to 'British Chamber of Commerce' and send to 138 Cecil Street, #11-01 Cecil Court, Singapore 069538, or complete the credit card payment details

Name: _____ Tel: _____

Company: _____ Membership No: _____

Email: _____

Guest(s): _____

Guest(s) Company: _____

Payment method: Credit Card Cheque - sent in prior to event

MasterCard/Visa/AMEX: _____ Exp: _____

Name on card: _____

\$70 x _____ (BritCham member) \$100 x _____ (non-member) TOTAL S\$

* No cancellations/refunds after 12 noon 3rd December 09. **No-shows will be billed. *** All bookings will be taken as confirmed unless otherwise notified. **** Payments must be received prior to the event to confirm booking/s.